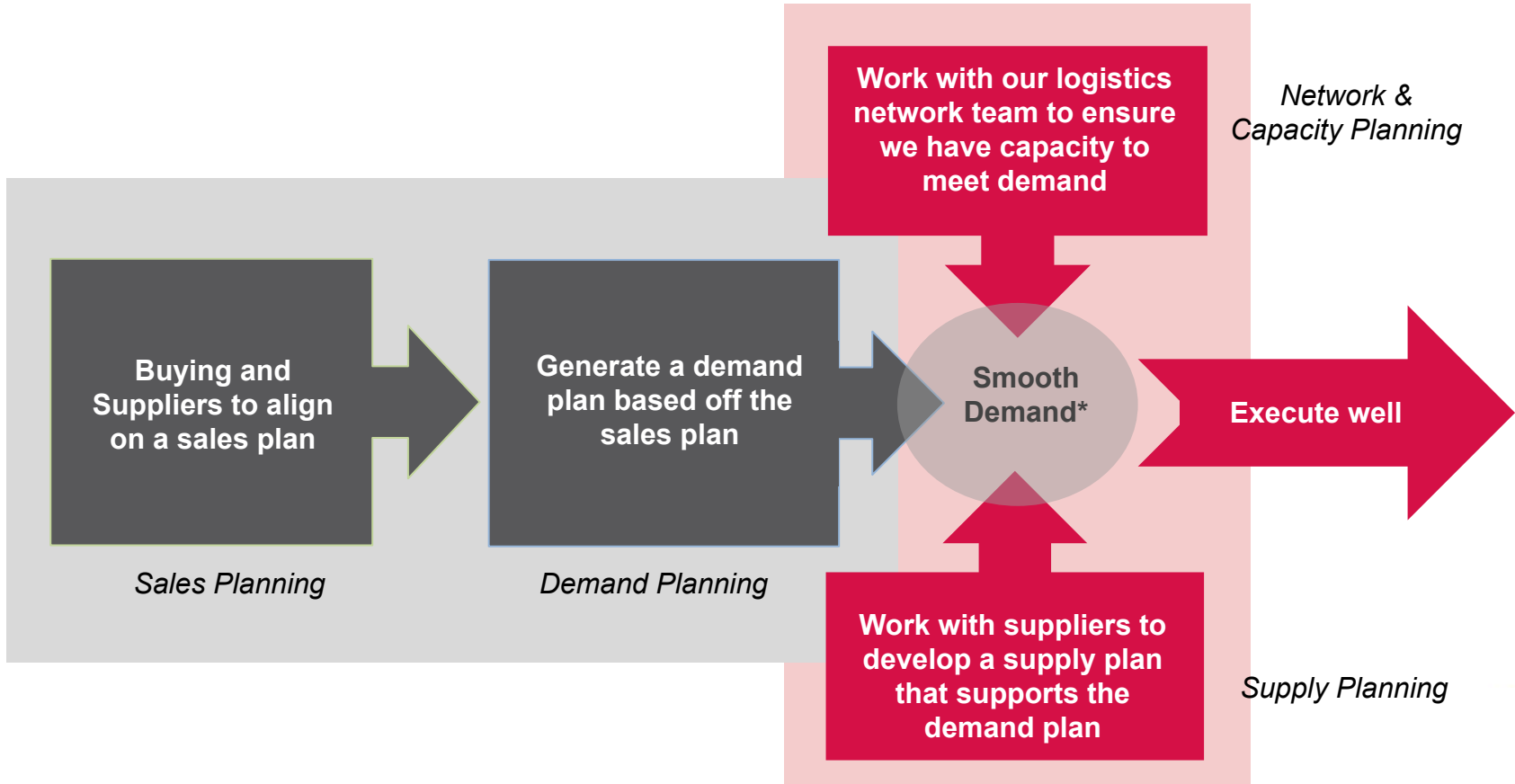
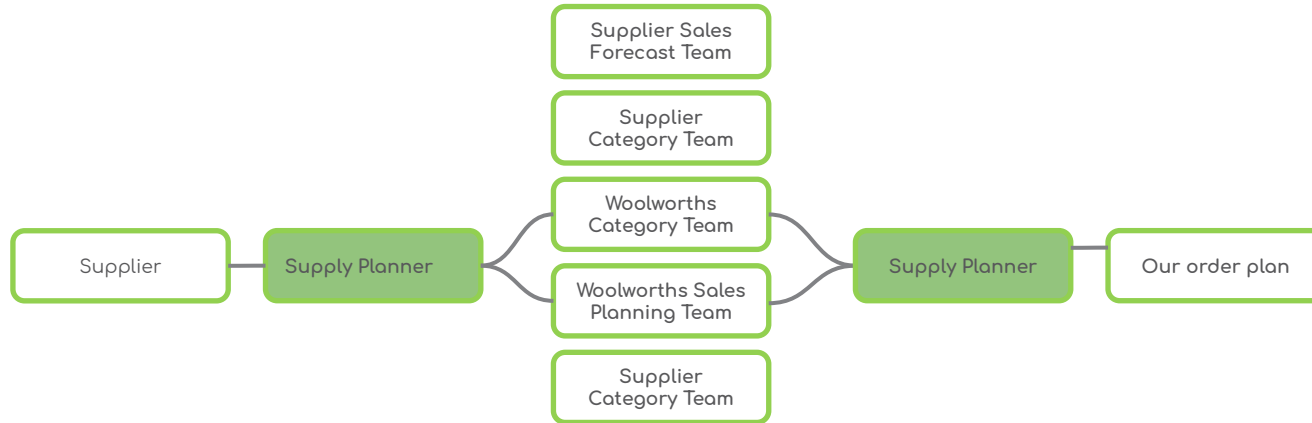


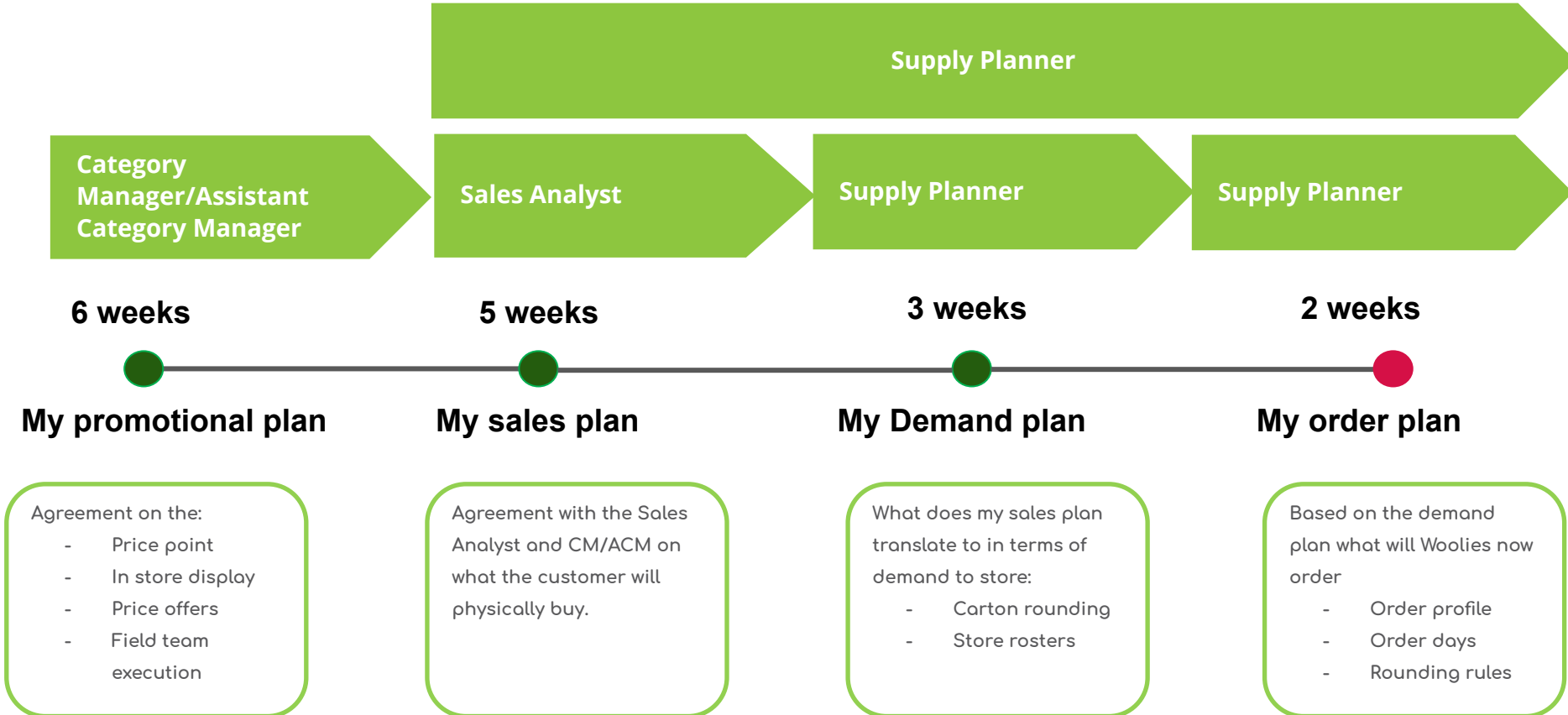
# Planning for stock - Easier said than done



# Planning for stock - Who I need to work with (and why)



# What does the planning process look like



# Inbound quality



## Logistic Units Introduction

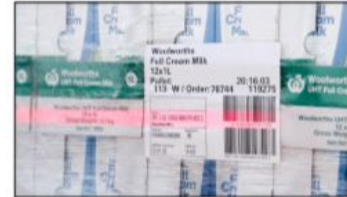
As our supply chain relies on receiving safe, stable, high quality and compliantly-labelled logistic units, the impact that our supply partners can have in these areas is significant.

While Woolworths Group has invested heavily in automation and technology to drive supply chain safety and efficiency — *through automated pallet infeeds and conveyors, automated storage and retrieval systems, robotic picking and palletisation, pallet lifts and cranes, laser-guided vehicles and more* — the benefits of these tools and systems can be quickly undermined and eroded by non-compliant pallets entering the network.

Poor SSCC pallet labelling can cause pallet rejection at infeed or disrupt the Express Receipt process. Poor quality pallets can impact automation and conveyor systems, or necessitate a costly and time-consuming pallet inversion process, or create significant 'fall from height' safety risks when pallets are stored in racking. Poor pallet wrapping, stacking and stabilisation routinely leads to load-shift and collapsing pallets.

In short, logistic unit issues can introduce unacceptable risk to team members, unnecessary impact to automation, and undue costs and delays to the supply chain. For these reasons, loads delivered into Woolworths Group DCs are closely assessed for compliance, and non-compliant logistic units are likely to be rejected by the DC.

We ask that supply partners carefully review each component within this Logistic Units module and confirm that all logistic units being prepared for delivery into Woolworths Group DCs are safe, stable, and fully compliant with these standards.





# Support Materials Available & Key Contacts

"Quick Reference Guides Presentation"

"Vendor One Point Lessons"

"Packaging & Barcode Specifications"

**Woolworths Primary Freight** for support when arranging deliveries  
[primaryfreight@woolworths.com.au](mailto:primaryfreight@woolworths.com.au) or 1800 701 889

**Supply Chain Team** for support with "SCoRe" Access/Onboarding Related Queries  
Email: [supplychainpartners@woolworths.com.au](mailto:supplychainpartners@woolworths.com.au)

**Vendor Capability Team** for support around vendor business requirements  
Email: [vendorcapability@woolworths.com.au](mailto:vendorcapability@woolworths.com.au)

**Ebusiness Team** for normal EBusiness support or for other enquiries including initial EDI onboarding  
Email: [asnsupport@woolworths.com.au](mailto:asnsupport@woolworths.com.au)

# 7 Habits Of Highly Effective Suppliers

- 1 Have a **Pre-Despatch Checklist** in place
- 2 **Monitor Your Performance** via SCoRe
- 3 Have a **Cleaning and Maintenance Program**
- 4 **Educate and Engage your Teams**
- 5 **Inspect** what you **Expect**
- 6 **Communicate** [Issues, Wins, Resolutions, SOP's etc...]
- 7 **Ask for Assistance or Clarification** when needed

# Barcodes

## Accepted Barcoding Types/Symbologies

Woolworths Group DCs and stores accept a range of barcoding types/symbologies, but it is important to recognise that each type has unique properties and unique applications e.g. not all barcodes that will scan at retail level will scan at DC, and vice versa.

The following table indicates which common barcode types will scan within Woolworths Group DC and store/retail environments.

Barcode Type	Scans at DC level?	Scans at Retail level?	Scans at Retail AND DC level?
EAN-13	Yes <i>(at 150%-200% magnification)</i>	Yes <i>(at 80%-200% magnification)</i>	Yes
EAN-8	No	Yes	No
UPC-A	No	Yes	No
UPC-E	No	Yes	No
GS1 DataBar	No	Yes	No
GS1 DataMatrix	No	Yes	No
GS1-128*	Yes	No	No
ITF-14	Yes	No	No

\* GS1-128 is distinct from Code-128: Code-128 barcodes are not acceptable and will not scan.

A general overview of selected barcode types is available on the following pages:

- EAN-13: refer page [26](#)
- ITF-14: refer page [25](#)
- GS1 DataBar: refer page [24](#)
- EAN-8: refer page [26](#)
- GS1-128: refer page [25](#)
- GS1 DataMatrix: refer page [24](#)

Further information for each barcode type/symbology is also available via the [GS1 Australia website: www.gs1au.org/resources](http://www.gs1au.org/resources)

## Barcode Position/Location

The position and placement of barcodes has a direct bearing on how well they can be located, accessed and scanned; accordingly, the GS1 specifications are explicit about where barcodes should be positioned, and the number of sides/faces of a unit on which they should appear.

Supply partners must ensure that barcodes are located correctly on any consumer units, trade units and logistics units, to allow Woolworths Group teams in stores and DCs to process them accurately and efficiently (and — for consumer units — this also ensures that customers can also easily locate and scan the product's barcode at self-checkout). The relevant information for each level is outlined as follows:

- Barcode position/location requirements for **Consumer Units** are covered on page [34](#) of [Section 6](#)
- Barcode position/location requirements for **Trade Units** are covered on page [41](#) of [Section 7](#)
- Barcode position/location requirements for **Logistic Units** are covered on page [47](#) of [Section 8](#)
- Barcode position/location requirements for **Shelf Ready Packaging** are covered on pages [64-67](#) of [Section 9](#)





## Barcoding Overview

Woolworths Group relies extensively on GS1 numbering and barcoding standards at all levels of our supply chain, retail and online operations. Leveraging global standardisation in these areas ensures that we can efficiently and accurately process the billions of transactions that we conduct with our supply partners and our retail customers each year.

For these reasons, adoption of GS1 standards is a core requirement for all supply partners trading with Woolworths Group. Supply partners should take steps to ensure they understand and can fully comply with GS1 numbering and barcoding standards, and that barcodes prepared for Woolworths Group are of consistently high quality and scannability.

Barcoding requirements are covered again in the upcoming four sections — *Consumer Units, Trade Units, Logistic Units and Shelf Ready Packaging* — with particular focus on how barcodes are to be used in those specific areas and applications. This section, *Barcoding Essentials*, covers general barcoding standards, common issues, and best practices that are common to *all* product levels.

*(Please note: GS1 numbering and data synchronisation — e.g. via GDSN — are not addressed directly in this document, but more information on our B2B requirements can be found within [our Partner Hub, as outlined here.](#))*

